



Fig. 10A

Fig. 10A is a schematic diagram of a user interface for a problem reporting application, designated by reference numeral 100. The interface is organized into four main sections, labeled A, B, C, and D' on the right side.

Section A contains input fields for user identification and contact information:

- Name
- E-mail
- Address
- Phone

Section B contains input fields for device and software information:

- Model
- Serial No.
- OS
- Driver Version

Section C contains input fields for problem details:

- Application activated when problem arises
- Data having problem
- Name of application
- Connection port
- URI
- Result of processing

Section D' contains a large rectangular area for the "User's Browsing Record".

Reference numerals 100 and 101 are located at the top and bottom of the diagram, respectively.